From: Nsjarrard@aol.com@inetgw

To: Microsoft ATR

Date: 1/26/02 1:41pm

Subject: Microsoft Settlement

Please get this case settled. We NEED Microsoft! It's technology has been very important to me and to everyone I know. Without it's contributions, we couldn't have made the major progress we have made. It's time for this whole mess to be over!

Please adopt the terms of the settlement as they are now and get this thing finished.

THANK YOU!

Nancy Jarrard 15807 Gooseberry Way Apple Valley, MN 55124